

# VOLUNTEER ROLE PROFILE



Volunteer Role

**Shop Volunteer**

Volunteer Manager

**Regional Retail Manager**

Where you will be based

**Shop**

## Why we want you

Our shops are very much part of their local community and volunteers help us make a real difference to children's lives. Joining a fantastic team of volunteers, you'll be helping to raise vital funds for children in the UK and overseas and telling our customers about the great work Save the Children does.

## What you will be doing

- Welcoming and serving customers, including handling money
- Sorting donations and stock
- Making the shop look attractive, clean and tidy
- Helping with promotional events at the shop
- Following all shop processes, including registering Gift Aid donations

## The skills you need

- Friendly and welcoming
- Sociable and can chat with customers
- Able to handle money
- Happy to be part of a team
- Flexible and willing to do any of the shop tasks

## What's in it for you

- Full training and support
- Reasonable out-of-pocket expenses in line with our policy eg travel
- Experience of working in a shop as a volunteer

## Disclaimer

Please note, we are committed to protecting and keeping children safe. We select, check and manage our volunteers to make sure that we are able to do this.