

VOLUNTEER ROLE PROFILE



Volunteer Role	Shop Volunteer
Volunteer Manager	Regional Retail Manager
Where you will be based	Shop

Why we want you

Our shops are very much part of their local community and volunteers help us make a real difference to children's lives. Joining a fantastic team of volunteers, you'll be helping to raise vital funds for children in the UK and overseas and telling our customers about the great work Save the Children does.

What you will be doing

- Welcoming and serving customers, including handling money
- Sorting donations and stock
- Making the shop look attractive, clean and tidy
- Helping with promotional events at the shop
- Following all shop processes, including registering Gift Aid donations

The skills you need

- Friendly and welcoming
- Sociable and can chat with customers
- Able to handle money
- Happy to be part of a team
- Flexible and willing to do any of the shop tasks

What's in it for you

- Full training and support
- Reasonable out-of-pocket expenses in line with our policy eg travel
- Experience of working in a shop as a volunteer

Disclaimer

Please note, we are committed to protecting and keeping children safe. We select, check and manage our volunteers to make sure that we are able to do this.